

A digital one-stop-shop (OSS) empowering renovating homeowners to choose the right measures, professionals and financial support mechanisms.

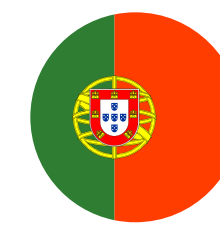
When it comes to finding information about home renovation (different products, service providers, financial support) consumers are often unsure of where to go and what sources to trust. The idea behind the One-Stop Shop concept is to create an online platform where consumers can get their questions answered.

By designing a user-friendly and engaging platform, the OSSs seek to improve consumer confidence in the home renovation market. In May 2025, the ambition becomes a reality and the three HORIS one-stop-shops are now available, hosted by the Italian, Portuguese and Spanish consumer organisations, empowering homeowners to make energy-saving decisions during home renovation.

The launch comes after 18 months of collaborative work by an international consortium of 10 organisations from 4 countries (Italy, The Netherlands, Portugal, Spain) which have partnered to develop these platforms to simplify the home renovation process and help consumers identify the best options for their needs.

The project, funded by the LIFE programme, runs from September 2023 to February 2026.

Platforms



The platforms contain each two tools, mapping legal and regulatory aspects for home renovation as well as technical solutions, compiled in optimised packages of measures by country. In the two tools, professionals are validated and their services guaranteed, legal and regulatory aspects for home renovation are mapped and technical solutions for home renovation are compiled in optimised packages of renovation measures by country. You'll also find "quick wins", easy and low-cost fixes. HORIS created a network of approved home renovation practitioners to help homeowners make necessary upgrades.

Project partners

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