



Hearing the voices of citizens



JUSTEM conducted a series of interviews, surveys and workshops to understand and address the needs of citizens in 6 coal regions (Bulgaria, Croatia, Greece, Poland, Romania and Spain).

A snapshot of citizens views on the just transition process

SILESIA, POLAND

Air pollution and environmental degradation are major problems in the region.



6
Countries

73
Citizen interviews

722
Survey participants

WESTERN MACEDONIA, GREECE

Employment was identified as a top priority in the just transition.

The vast majority believe that the transition to cleaner energy sources will have a positive impact on the quality of life in the region.



Citizens firmly believe that climate change poses a significant threat to their society, and are in favour of climate action.



What are the priorities of citizens?

JIU VALLEY, ROMANIA

85% consider that support measures are needed to ensure access to energy for those with low incomes

High priority areas for citizens were measures that will address **energy poverty** in the region, as most were concerned of the impact of higher energy costs.

STARA ZAGORA, BULGARIA

Investing in energy efficiency (building renovation) was a clear priority for citizens

Citizens express a clear stance that improving the **energy efficiency** of housing should become a key policy instrument in the context of efforts to tackle the expected increase in energy poverty levels.

ISTRIA, CROATIA

Employment and social support were priorities for many citizens in the region

A large portion of citizens focused on employment encouragement and social **support for vulnerable groups** as the main priority, as these measures are considered the most urgent to solve.

ASTURIAS, SPAIN

Ensuring that the new green economy provides opportunity for all is a top priority for citizens

The citizens were fully behind the concept of the just transition but thought more needed to be done to counteract the negative narrative of the just transition process in the region to focus on the **positive opportunities for the future**.

! In most regions citizens expressed that more needed to be done to involve communities in the just transition process.